

# Anaheim Union High School District Ensures Complete Visibility & Control of 30,000 Devices with Absolute



**INDUSTRY:** Education

## **BACKGROUND:**

Founded in 1898, the Anaheim Union High School District is a partnership of students, parents, faculty and staff that serves the educational needs of families in Anaheim, California and surrounding cities. One of the largest school districts in the state, Anaheim Union's student population is just shy of 30,000 on 21 different junior high and high school campuses stretched across 5 cities. The school is also the City of Anaheim's third largest employer with more than 3,000 faculty and staff.

**PLATFORM:**  

## **RESULTS:**



Improved Device  
Tracking Accuracy



Comprehensive Fleet  
Visibility and Control



Decreased Device Thefts

## **CHALLENGES**

Technology has long been a part of the district's vision to graduate college and career-ready students, but equipping almost 30,000 of them with digital devices was a sizable investment - particularly 20 years ago. Erik Greenwood has been Chief Technology Officer at Anaheim Union for the past 16 years, and he and his team have used the Absolute Control® solution from the beginning to protect that investment.

"We started using Absolute when we had a rash of laptop thefts," Greenwood said. "Absolute Control stemmed the thefts and because it was so effective, we now use it on all our endpoint devices."

Historically, devices didn't go home with students. There were very few exceptions; devices remained at school and in charging carts while not in classroom use. But when the COVID-19 outbreak hit, the district had to transition to a fully remote learning environment.

## **SOLUTION**

As students were being dismissed for remote learning, Greenwood and his team were formulating a plan for getting technology into the hands of those who didn't have access to it at home. After a district-wide survey, they had to quickly configure 7,000 Chromebooks and 2,000 mobile hotspots to be distributed to families in



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ERIK GREENWOOD,  
CTO,  
ANAHEIM UNION HIGH SCHOOL  
DISTRICT

need. Each of those devices had Absolute Control turned on, so Anaheim Union IT could track the ones being checked out, even after they left the school network, with an unbreakable digital tether and always-on, two-way connection.

## RESULTS

Tracking how many students the district was serving with technology, as well as the details of which student got what device across a large fleet, became the new normal for Anaheim Union.

“As you can imagine, our school board is keenly interested in how many students have been equipped with technology,” Greenwood said. “With Absolute, we can go in and look at devices and match them with student numbers. It’s been a very helpful way to tighten up the data quality across our new check-out system.”

While Anaheim Union’s original intent in using Absolute was theft deterrent, they rely on the solution for so much more today. Comprehensive fleet visibility and control allows them to best leverage the assets they already have and respond to student needs in a timely way as they arise.

Because the future of learning remains somewhat in flux, Anaheim Union has focused on honing the mechanics of a few different learning models – in person, fully virtual or a hybrid approach. With the capabilities Absolute is delivering, the district is much more prepared to roll out whatever model makes the most sense at the time.

“With the economy now impacted the way that it is, we have a heightened attention on what brings our students and school value,” Greenwood said. “Absolute will help us on the software side and the hardware side, frankly. We’re discovering new ways to use Absolute to help us manage our various systems.”

## ABOUT ABSOLUTE

Absolute serves as the industry benchmark for Endpoint Resilience, visibility and control. Embedded in over a half-billion devices, the company enables more than 12,000 customers with Self-Healing Endpoint® security, always-connected visibility into their devices, data, users, and applications – whether endpoints are on or off the corporate network – and the ultimate level of control and confidence required to support the modern enterprise. For the latest information, visit [absolute.com](https://absolute.com) and follow us at on [LinkedIn](#) or [Twitter](#).



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