



DATA SHEET

Secure Endpoint Health Check

Ensure You're Running Secure Endpoint at an Optimum Level

The Health Check program provides review and remediation services to help assure your Absolute environment is configured and operating optimally based on needs identified during the Health Check process. Absolute will provide a Technical Consultant to support this remote engagement and work with your internal team(s) to gather relevant state information from our environment, analyze the data and report back on issues found and recommended remediation steps (if any) to bring your environment to a healthy state.



Optimize your Absolute Secure Endpoint Environment

Achieve greater ROI by taking advantage of the full feature set of your Absolute investment.



Reduce endpoint security risks

Gain visibility into endpoint activity and respond appropriately to risk.



Strengthen your security posture

Adjust and maintain critical oversight across all of your devices and the data they contain.



Assure that your Absolute environment is running optimally

Identify any gaps in your Absolute configuration and console security settings and receive remediation guidance as needed.

Phase 1

Absolute Environment Review

To ensure the Absolute environment is configured properly, and agents are reporting as expected, Absolute will provide a Technical Consultant to review the Customer's environment. The Health Check will include the environmental review, process analysis and endpoint configuration review in which findings, details, and recommendations will be documented and provided in a Health Check report.

High-level tasks include

- ✓ Absolute data gathering and console review
- ✓ Absolute Agent configuration and policy review
- ✓ Network and Agent Operational Tests
- ✓ Customer process / use case(s) review and analysis
- ✓ Completion and review of Health Check report

Deliverables

Health Check report, including findings and recommendations for remediation.



Phase 2

Remediation and Enablement

Advanced Configuration Enablement

Based on Customer needs and general findings of the Health Check, your Absolute Technical Consultant will make recommendations on usage of the Absolute Platform to ensure configurations are aligned with identified needs. Absolute will provide a Technical Consultant to work with your Absolute Administrator to review suggested configuration and operational best practices and assist enable those features. This process will be customized to focus on features and functions that are most relevant to the environment and Customer stated use cases.

High-level tasks include

- ✓ Custom reporting views and actions
- ✓ Policy configuration and settings
- ✓ Rule/Alert configuration and settings
- ✓ Detailed analysis of data captured in the system and recommendations on remediation efforts as required
- ✓ Incident handling best practices review
- ✓ General security recommendations (admin user access, expiration and related best practice)

Deliverables

- ✓ Sample templates for reporting
- ✓ Sample incidents and alerting models and remediation best practices.
- ✓ Use case based documentation.





ABSOLUTE[®]

Absolute Software makes security **work**. We empower mission-critical performance with advanced cyber resilience. Embedded in more than 600 million devices, our cyber resilience platform delivers endpoint-to-network access security coverage, ensures automated security compliance, and enables operational continuity. Nearly 21,000 global customers trust Absolute to protect enterprise assets, fortify security and business applications, and provide a frictionless, always-on user experience.

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