

Absolute Assist

Expert Device Lifecycle Management and Endpoint Security Consulting Services



Expert advice and assistance for building and managing world-class device lifecycle and endpoint security programs with Absolute.



In today's operating environments, where remote endpoints have expanded the attack surface and bad actors stand ready to exploit any weakness, securing your data and devices demands greater expertise than ever.

Accelerate your path to endpoint resilience and maximize your ROI from the Absolute platform with Absolute Assist, a comprehensive onboarding, training, and optimization service that will speed time to value, equip your team with best practices, and strengthen your overall security posture.

Built on years of industry experience, thousands of satisfied customers, and a foundation of proven security principles, Absolute Assist will ensure that your organization is optimally protected by Absolute, the only undeletable endpoint defense platform.

CONFIGURATION & ONBOARDING

In this guided process, your dedicated technical consultant will work alongside your team to install the Absolute agent and configure the console, user roles, and policies, calibrated to your unique environment and business needs. Comprehensive administrative training will ensure your team can manage devices and data with the highest levels of security and efficiency.

WORKFLOW & SYSTEM AUTOMATION

Achieve your IT and security goals with custom workflows and reporting that harness the power of Absolute's APIs to integrate systems and automate manual tasks. Customized to your environment, sample processes may include:

- Report configuration
- System integration
- Configuration management
- Custom reporting and data export
- Automated lifecycle management

LEARN FROM OUR TIME-TESTED BEST PRACTICES

Accelerate your path to operational excellence with insights and training that extend far beyond configuration. Deeper dives into business-specific requirements will arm your teams with the ability to confidently manage:

IT Asset Management

- Remote device lifecycle management
- Software asset management and control
- Driving helpdesk efficiencies

Security Operations

- Data and device security strategies, workflows, and reporting
- Risk management and compliance
- Incident preparedness

CUSTOM TRAINING

Developing best practices is an ongoing journey, and your technical team is here to guide your way. Achieve compliance with internal or regulatory requirements such as HIPAA, GDPR, or FISMA, implement of security frameworks like NIST, close knowledge gaps, and reduce operational costs, with customized training programs including:

- Real-world consultative courses
- Scenario-based training
- Basic, intermediate, and advanced skill levels
- Web-based instruction
- Hands-on use cases and testing
- Custom curricula

PREMIUM SUPPORT

Rely on front-of-line 24x7 response from a support team that includes expands on your Absolute Assist partner with a dedicated customer success manager and priority access to Absolute engineers, to ensure that any issue is quickly resolved.

POSITION YOUR ORGANIZATION FOR ONGOING SUCCESS

With resources at a premium, optimizing your Absolute instance and building efficiencies from the outset is the best path to ensuring that your team is prepared when incidents inevitably arise. Leverage Absolute Assist to achieve the unique value of the Absolute platform – endpoint resilience – and secure your organization with autonomous, self-healing endpoints; always-on security controls; and unbreakable visibility and control.

ABOUT ABSOLUTE

Absolute Software is the leader in Endpoint Resilience solutions and the industry's only undeletable defense platform embedded in over a half-billion devices. Enabling a permanent digital tether between the endpoint and the enterprise who distributed it, Absolute provides IT and Security organizations with complete connectivity, visibility, and control, whether a device is on or off the corporate network, and empowers them with Self-Healing Endpoint™ security to ensure mission-critical apps remain healthy and deliver intended value.



See how Absolute can transform your organization's IT and Security



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