

Apria Healthcare Delivers Secure Health Solutions with Absolute



CHALLENGE

Most of Apria's team members are geographically dispersed, using laptops and other mobile devices. While this provides efficiencies and allows Apria to provide the highest level of in-home healthcare services, it also creates potential vulnerabilities. Precautionary security measures were required. The IT team needed a solution that would help them:

- Mitigate the potential risk of exposed data
- Extend their visibility to include remote devices
- Protect the personal health information of patients to avoid a healthcare data breach

HIPAA and HITECH compliance achieved by mitigating the potential risk of exposed data.

SOLUTION

Apria selected Absolute to solve their endpoint security challenges. The reliable two-way connection to each device provided value to the organization right away. Once the Absolute agent was activated, the IT team



APRIA HEALTHCARE®

BACKGROUND

Apria Healthcare provides at-home clinical services to their patients across the United States. Employing more than 8,000 healthcare providers, Apria is at the forefront of a growing movement to take healthcare out of hospitals and into the homes of patients.

RESULTS



Secure sensitive
information



Track, manage, and
report IT assets



Increased efficiency

INDUSTRY HEALTHCARE

PLATFORM 



"Absolute is the number one priority for our CIO. I can't verbalize how important this is to my company and how much more effective we've become at securing our healthcare data."

JANET HUNT,
SENIOR DIRECTOR, IT QUALITY &
SUPPORT SERVICES,
APRIA HEALTHCARE

had visibility across all of their devices. "Each of our devices is tied to an individual," said Janet Hunt, Senior Director, IT Quality & Support Services, at Apria. "With Absolute, we can establish groups that we categorize by employee, location, and function."

To consistently deliver a high level of security, new devices are activated at the factory before they are shipped. "When we purchase new hardware through our vendor, the first thing we do is load Absolute onto the devices," said Ms. Hunt. "If any details change, like a username or location, we receive an alert so we can investigate further and take prompt action by either freezing or wiping the device as required."

RESULTS

Apria is now confident in their ability to see and control all of their devices and secure sensitive information, keeping them in compliance with HIPAA and other health regulations. They can track and report on inventory, device location and activity – no matter where the device is located.

Absolute also supports Apria to adopt new technology in their ongoing effort to improve the way they serve their patients. The company recently deployed Microsoft Surface tablets to their respiratory therapists. Through these devices therapists can access critical patient data remotely for a faster cycle of care. "Absolute helps us retain our position as a leader in the marketplace, rather than a follower."

For more information about Absolute's solutions, please visit absolute.com

ABOUT ABSOLUTE

Absolute empowers more than 12,000 customers worldwide to protect devices, data, applications, and users against theft or attack – both on and off the corporate network. With the industry's only tamper-proof endpoint visibility and control solution, Absolute allows IT organizations to enforce asset intelligence, automated agent remediation, and data compliance for today's remote digital workforces. Absolute's patented Persistence® technology is embedded in the firmware of Dell, HP, Lenovo, and other leading manufacturers' devices for vendor-agnostic coverage, tamper-proof resilience, and ease of deployment. See how it works at absolute.com and follow us at [@absolutecorp](https://twitter.com/absolutecorp).



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