



The Kick Start family is a set of comprehensive turn-key solutions designed for a fast and efficient implementation for new customers using Computrace® products by Absolute® Software.

All Kick Start solutions include the following components:

#### Project Management

Our team of experts will work alongside your deployment team to provide expertise in the implementation of Computrace products. This will reduce project risk and the time commitment for a smooth rollout of Computrace products within your organization. This component includes the creation of a standard charter and project plan to help keep the project on track, as well as supervision, escalations, and status reporting.

#### IT Environment Evaluation

We begin with a site survey to understand your existing environment. Additional services include the provision of reference materials, "push" technology recommendations, and Agent testing assistance to ensure you're ready to go live. For self-hosted deployments, this includes guidance for installing the Computrace server components.

#### Customer Center Configuration

As a Computrace customer, you will enjoy the ease of a single interface – the Absolute Customer Center – to manage all of your electronic assets including desktop computers, laptops, and mobile handheld devices. We will help you set up Customer Center to meet the unique needs of your business. This can include work on user permissions, asset grouping, alerts, user-defined fields, end-user messaging, reporting, configuration documentation, and other functionality contained within Customer Center.

#### Business Process Documentation

We are all about process! We've helped build some of the best and we've cleaned up after some of the worst. You can leverage our experience to build the finest business processes possible to manage areas like asset management, theft reporting and recovery, break/fix, and asset end of lifecycle.

#### Training

We provide instructor-led on-site or on-line training solutions so you will have Computrace in-house experts after the project is completed. This component could include training for Customer Center administrators, technical training for your IT team, and end-user training for power users. Customized training is also available.

#### Kick Start – SaaS Model

For new customers with 1000+ devices in their deployment – this is the most comprehensive service we provide.

#### Kick Start Lite – SaaS Model

For new customers with less than 1000 devices in their deployment.

#### Kick Start – Enterprise Model

For new customers with who wish to self-host our technology.

## Feature Matrix

	Kick Start for SaaS	Kick Start Lite for SaaS	Kick Start for Enterprise
<b>Project Management</b>			
Standard Charter	●		●
Standard Project Plan	●	●	●
Scheduling, Supervision, Escalations	●	●	●
Status reporting	●	●	●
<b>On-Site Work</b>			
One on-site visit included	●		●
<b>IT Environment Evaluation</b>			
Site Survey	●	●	●
Reference Materials	●	●	●
Guidance for installing the Computrace server components			●
"Push" Technology Recommendations	●	●	●
Agent Testing Assistance	●	●	●
<b>Customer Center Configuration</b>			
User Permissions	●		●
Asset Grouping	●	●	●
Alerts	●	●	●
User-Defined Fields	●	●	●
End-User Messaging	●		●
Configuration Documentation	●		●
<b>Business Process Documentation</b>			
Standard Asset Management Process Documentation	●	●	●
<b>Training</b>			
Customer Center Knowledge Transfer to Administrators	●	●	●
Customer Center Technical Knowledge Transfer to IT	●		●
Customer Center End-User Training to Power Users	●		●

*"The Absolute team was excellent. They were very attentive to our every need in this project. They provided us with a number of resources for our future needs. The PM was on top of this project and made the rollout very easy. Their organizational skills and knowledge of the project made my job very easy."*

**Jean Ann Schaffner**  
Workstation Manager  
Westchester County

*"Project was very well managed with timely meetings. Access to specialist, as needed, was very useful and beneficial toward achieving desired outcomes."*

**MeI Decasa**  
DP Specialist  
Hawaii Department of Education

*"The Professional Services staff was always available to assist with our needs. Their professionalism and availability made it a pleasure to work with them. Without their assistance, this project would have been more challenging and less successful. Thanks for all you do!!"*

**Chantelle Folkes**  
Network Engineer  
Prince George County Public Schools

## Absolute Software Products

Kick Start solutions are available for the following products:

	IT Asset Management	Data & Device Security	Geotechnology	Theft Recovery	Service Guarantee
Computrace Complete	●	●	●	●	●
Computrace Plus	●	●		●	
Computrace Mobile	●	●	●		
Absolute Track	●		●		
Computrace Data Protection	●	●	●		
Computrace for Netbooks	●	●		●	●

[www.absolute.com](http://www.absolute.com)

## Contact Info

Call **800 220 0733** and **press 5** for more information, or contact your Absolute sales representative.