



“The Professional Services staff was always available to assist with our needs. Their professionalism and availability made it a pleasure to work with them. Without their assistance, this project would have been more challenging and less successful. Thanks for all you do!!”

Chantelle Folkes
Network Engineer
Prince George County Public Schools

Professional Services include:

Kick Start Family

A set of comprehensive turn-key solutions designed for a fast and efficient Computrace product implementation.

Absolute Diagnostic

A deep-dive into existing deployments to identify areas of under-utilization and increase efficiencies.

Custom Projects

Programs tailored to the unique needs of our customers.

Absolute Asset Administration

Services where we manage the day-to-day operations providing you with summary reports and information.

Absolute Diagnostic

Why did you invest in our technology? We’ve found that most people have a specific reason. Perhaps you experienced a sharp increase in asset theft or loss. Maybe you were concerned about compliance or other regulations. Or perhaps you were simply overwhelmed with the logistics of tracking and maintaining a large fleet of computers and cellular phones.

Regardless of the reason, we’ve found that many customers use our products to solve their immediate problem and oftentimes overlook additional functionality that they already own and that could deliver significant value to their organization.

Absolute® Diagnostic provides you with the opportunity to do a deep-dive into your existing Computrace® environment to determine how well you’re leveraging our technology.

Here’s how it works:

- We begin by reviewing your overall asset administration plan including your partners, priorities, process, and the tools you employ
- We have an open discussion with you and your team to understand how you’re using our technology
- We conduct a site survey and review your implementation and installation status. This includes granular information like the total number of assets versus subscriptions, products in use/not in use, call-out rate analysis, and other metrics.
- We review how you’re doing in other areas like Absolute Customer Center configuration, and reporting/management dashboards. These are often areas that are under-utilized.
- Finally, we analyze your processes – looking at theft reporting, data delete, break/fix, end of life/lease procedures, and other processes

Once all of this work is complete, we end up with an accurate view of your current environment that we can compare to Absolute standards. Areas of under-utilization will be apparent so you can focus and improve. Or we can provide you with a Statement of Work for a project designed to get you there. The end result will be a significant increase in efficiency for your IT team, and in the value our technology provides to you and your organization.

To get started, call **800.220.0733** and **press 5** or contact your Absolute sales representative.

Absolute Software Products

Professional Services can help with the following products:

	IT Asset Management	Data & Device Security	Geotechnology	Theft Recovery	Service Guarantee
Computrace Complete	●	●	●	●	●
Computrace Plus	●	●		●	
Computrace Mobile	●	●	●		
Absolute Track	●		●		
Computrace Data Protection	●	●	●		
Computrace for Netbooks	●	●		●	●

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