

Computrace Mobile Feature Matrix

FOR ENDPOINT SECURITY

This is a detailed feature overview of Computrace products that provide endpoint security for ultra-portable devices such as netbooks, tablets, and smartphones.

For desktop and laptop computers, reference the [Computrace Product Feature Matrix](#).

Feature Matrix

	Premium	Standard	Basic			
	Win XP/Vista/7 Android	Win XP/Vista/7 Android	Win Mobile	BlackBerry	Symbian S60	Android
ASSET ADMINISTRATION						
Call Types						
IP Calls	●	●	●	●	●	●
Modem Calls (post-theft only)	●	●				
RTT - SMS	● ^{1,2}	● ^{1,2}	●	●	●	● ²
RTT - Google Cloud-to-Device Messaging ¹¹	● ⁴	● ⁴				●
Hardware Asset Reports						
Asset	●	●	●	●	●	●
Device Summary (Drill Down Report)	●	●	●	●	●	●
Printer	● ³	● ³				
Monitor	● ³	● ³				
Hard-Disk Space Available	● ³	● ³				
Device Readiness	● ³	● ³				
Mobile Device Report	● ⁴	● ⁴	●	●	●	●
Mobile Broadband Adapters	● ³	● ³				
Software Asset Reports						
Installed Software Overview	●	●	●	●	●	●
Software Configuration Change	●	●	●	●	●	●
Software by Device	●	●	●	●	●	●
Installed Programs by Device	● ³	● ³				
Installed Programs by Account	● ³	● ³				
Security Reports						
Operating System Updates	●	●	●	●	●	●
Suspicious Devices	●	●	●	●	●	●
Call History/Loss Control Reports						
Call History	●	●	●	●	●	●
Missing Devices	●	●	●	●	●	●
Device Drift by Device Name	●	●	●	●	●	●
Device Drift by User Name	●	●	●	●	●	●
Activation	●	●	●	●	●	●

¹ Win XP/Vista/7: Requires a supported mobile broadband adapter and mobile data plan

² Android: Requires mobile data and a mobile data plan

³ Not available for Android

⁴ Not available for Win XP/Vista/7

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	Premium	Standard	Basic			
	Win XP/Vista/7 Android	Win XP/Vista/7 Android	Win Mobile	BlackBerry	Symbian S60	Android
ASSET ADMINISTRATION (cont'd)						
Lease Management Reports						
Lease Completion	●	●	●	●	●	●
User Entered Data	●	●	●	●	●	●
Account Management Reports						
License Usage Summary	●	●	●	●	●	●
Calling Profiles	●	●	●	●	●	●
User Audit	●	●	●	●	●	●
User Event Report	●	●	●	●	●	●
DATA & DEVICE SECURITY						
Data Delete	●	●	●	●	●	●
Device Wipe	● ⁵	● ⁵				● ⁵
Selective Wipe	● ^{5,7}	● ^{5,7}	● ⁶	● ⁶	● ⁶	● ⁷
Device Freeze with Message	● ⁵	● ⁵				● ⁵
End User Messaging with Input	● ³	● ³				
Remote File Retrieval	● ³					
GEOTECHNOLOGY						
Call History/Loss Control Reports						
Device Location	●	●	●	●	●	●
Device Location History	●	●	●	●	●	●
Geofencing	●	●	●	●	●	●
Platform						
Wi-Fi	●	●	●			●
GPS	● ⁸	● ⁸	● ⁹	● ⁹	● ⁹	● ⁹
IP Resolution	●	●	●	●	●	●
THEFT RECOVERY						
Theft Recovery (5-hour dedicated)	● ¹⁰	● ¹⁰				
SERVICE GUARANTEE						
Up to \$1000 Service Guarantee	● ¹⁰					

⁵ Currently only available with Android 2.2 and newer

⁶ Optionally: Messages, Contacts, Call Logs, Internal Storage, Removable Storage

⁷ Optionally: Email (Android 2.1 and later), SMS and MMS Messages, Contacts, Call Logs, Internal Storage, Removable Storage

⁸ Requires a supported GPS receiver

⁹ Requires an integrated GPS receiver

¹⁰ Android devices with CompuTrace persistence

¹¹ Requires Android 2.2 or later and a Gmail account configured on the device