







-  Asset Administration
-  Data & Device Security
-  Geotechnology
-  Theft Recovery
-  Digital Forensics
-  Service Guarantee



The advent of consumerization or the growing trend for employees to bring self-owned devices to work means that IT must now secure and manage a wide variety of ultra-portable devices including smart phones, tablets, and netbooks.

If this is your reality, then you probably already look beyond the form factor and focus instead on the data it contains and the access point it represents to corporate networks and the business data they contain.

And although these ultra-portable devices are less expensive than the laptops and desktops in your deployment, they still require the same level of diligence and care when it comes to security and compliance. CompuTrace® Mobile by Absolute® Software provides you with the technology you need to remotely secure these devices.

Manage

Monitor and manage all of your ultra-portable devices within the Absolute Customer Center (regardless if a device is on or off your network)

Protect

In the event of loss or theft, remotely delete sensitive information and generate reports to prove the data is no longer at risk.

Recover

Report a theft and engage the Absolute Theft Recovery Team who will work with local law enforcement to recover your property.

Guaranteed!

Receive up to \$1000 if we are unable to recover a device.

How It Works

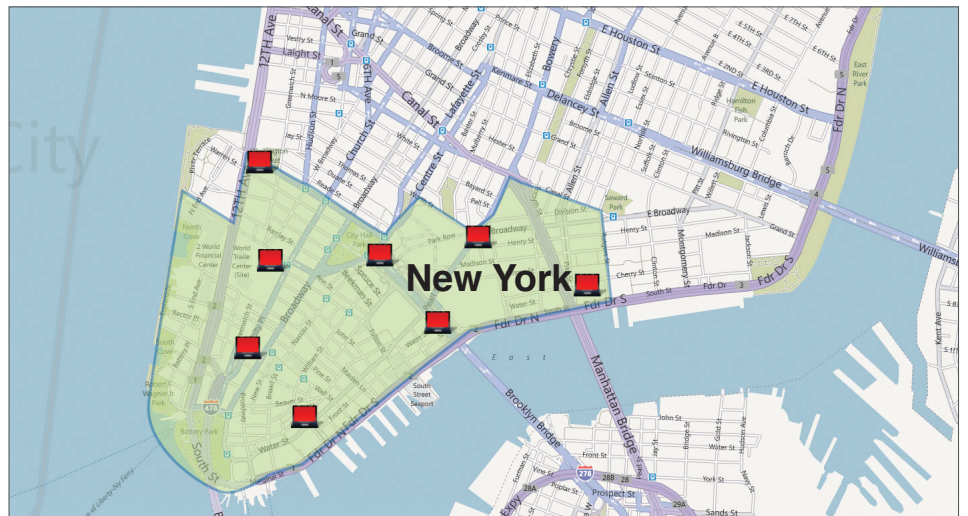
Through our partnership with leading manufacturers, the CompuTrace persistence module is embedded into the firmware of many devices at the factory. Once the software Agent is installed and activated, you will enjoy a level of persistence that is virtually tamper-proof, allowing you to maintain a remote connection regardless of user or location.

Devices at Risk

CompuTrace Mobile provides you with the technology to perform preemptive and reactive security measures to safeguard a missing, lost, or stolen device and the data it contains. With CompuTrace Mobile you can determine the location of the device and whether or not it's on the move. You can also freeze it to prevent unauthorized access and send a message to the user to validate the status of the device. If the device contains important information, you can remotely retrieve files or delete them immediately. And you can generate an audit log of the data that's been removed so you can prove compliance with corporate and government regulations.

If you know a device is stolen, contact us. The Absolute Theft Recovery team will forensically mine it using a variety of investigative techniques to determine who has the device and what they're doing with it.

Absolute[®]
COMPUTRACE



Customer view of IT assets within Absolute Customer Center, with geofencing enabled.

Asset Administration

The Absolute Customer Center is a cloud-based interface where you can manage your entire deployment (desktops, laptops, ultra-portable devices) regardless if a device is on or off your network. Collect incredibly accurate and comprehensive information from each device, then create customized policies and alerts so you can be notified as soon as an unauthorized activity is detected.

Data & Device Security

Remotely recover and delete sensitive data and produce an audit log of the deleted files for proof the data is no longer at risk. Freeze a device and display a custom message to the user instructing them to comply with specific requests for action (validate identity, contact IT, etc.).

Geotechnology

Track devices on an internet map. Build predefined areas (geofences) to contain a device and receive an alert if it strays or if any other designated condition occurs. If a device is not where it should be, investigate and determine if further action is required.

Theft Recovery

The Absolute Theft Recovery team will work with local police to locate a stolen device and return it to you. Computrace Mobile provides for up to five hours of dedicated theft recovery services.

Note: Theft Recovery is available for netbooks and some tablet devices.

Digital Forensics

The Absolute Theft Recovery team can forensically mine a stolen computer over the internet using key captures, registry and file scanning, geolocation, and other investigative techniques to determine who has the computer, what they're doing with it, and whether any data was accessed post-theft.

Service Guarantee

You will be eligible to receive up to \$1000 if we are unable to recover a device or perform the data delete service. Some conditions apply and service guarantee amounts will vary depending upon the form factor.

Product Editions

Computrace Mobile is available in three editions:

	Asset Administration	Data & Device Security	Geotechnology	Theft Recovery	Service Guarantee
Premium	●	●	●	●	●
Standard	●	●	●	●	
Basic	●	●	●		

The ultra-portable device market is constantly expanding and available features are often dependent upon the device and operating system. For example, the Basic Edition is exclusively for smart phones and tablets. For detailed feature information by Operating System, read the [Feature Matrix](#) or check with your Absolute Sales representative for more details.

Computrace®

MOBILE

BY **Absolute®**Software

"I depend on my BlackBerry® to run 5 different organizations, \$100 million in annual budgets, and 800 emails a day. The Computrace Agent enables me to track my BlackBerry via its internal GPS. Also, it enables my staff to track my location to an accuracy of about 20 meters. Over my 60 days of testing, it accurately tracked geolocation 24x7."

John D. Halamka
CIO

Beth Israel Deaconess & Harvard Medical School

Technical Specifications

Computrace Mobile is supported on smartphones, tablets, and Netbooks running these operating systems:

- Android 1.5 and later
- BlackBerry® Mobile Versions 4.5 and later
- Symbian S60 Third Edition and later
- Windows Mobile® 5, 6, 6.1, 6.2 and 6.5
- Windows® 7™ (32 & 64-bit versions)
- Windows® Vista™ (32 & 64-bit versions)
- Windows® XP® (32-bit only)
- Windows® 2000
- Windows® Server 2008
- Windows® Server 2003

Absolute Customer Center System Requirements

- Windows® Internet Explorer®
- Mozilla Firefox 3 or above
- Mac Safari®

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