



"Project was very well managed with timely meetings. Access to specialist, as needed, was very useful and beneficial toward achieving desired outcomes."

Mel Decasa
DP Specialist
Hawaii Department of Education

"The Professional Services staff was always available to assist with our needs. Their professionalism and availability made it a pleasure to work with them."

Chantelle Folkes
Network Engineer
Prince George County Public Schools

Contact Info

Call 800 220 0733 and press 3 for more information, or contact your Absolute sales representative.



CompuTrace Asset Administration Service

Effectively managing the IT assets in your organization requires the right technology and resources. As an IT manager you face this challenge every day...finding the time and the people to safeguard your organization from data breaches and theft – while squeezing every dollar of value from each device in your population.

You already have the right technology with CompuTrace® by Absolute® Software in place, but if you're looking for an extra level of assistance in managing your IT assets – the Absolute Asset Administration Service is the ideal solution.

Here's how it works

On your behalf, a team of Absolute Asset Administrators will undertake the day-to-day administration of your assets within your CompuTrace account. We will work with you to understand the types of reports and data that are important to your business and then proactively provide you with this information on an ongoing basis.

Our Asset Administration Service is based on a contact center model. A member of the team will be designated as your primary point of contact and will be backed up by a team of CompuTrace experts. We will assist you with scheduled reporting tasks, daily or monthly activities, and ad hoc requests so you can dedicate your limited resources elsewhere.

Asset Administration Services often includes some or all of the following:

- Proactive monitoring of CompuTrace alerts
- Data updates
- Reporting
- Data import and export oversight
- Theft report processing
- Recovery guarantee processing
- Other possibilities upon request

Professional Services include

Kick Start Family

A set of comprehensive turn-key solutions designed to enable a fast and efficient implementation.

Absolute Diagnostic

A deep-dive into existing deployments to identify areas of under-utilization and opportunities.

Custom Projects

Programs tailored to meet the unique needs of your business.

Asset Administration Service

Service where we manage the day to day operations and reporting of Absolute Software on your behalf.

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