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Joseph Leong
Coordinator of Desktop Hardware Services
Kwantlen University College

Design College Adds Laptop Security to Its Portfolio

Over 17,000 students attend four campuses of Kwantlen University College in Surrey, Richmond and Langley. Kwantlen is a comprehensive undergraduate university offering bachelor's degrees, associate degrees, diplomas, certificates and citations in over 135 programs.

With 17 years experience in the IT department at Kwantlen College, Joseph Leong, Coordinator of Desktop Hardware Services, watched as faculty and students slowly embraced computers in the early 1990s. He also saw the IT department grow from eight employees to 50.

"Only two or three of the professors at this campus used computers back then," recalls Joseph. "But in the last ten years, funding for computers has increased dramatically. Now, all of the instructors use laptops and almost all the students."

As the College's computer hardware buyer, Joseph has seen an unmistakable trend toward laptops and away from desktops: "Now that laptops are so affordable, I am buying more of them for the College. A few years ago, it wasn't feasible to buy laptops in large numbers. Not anymore. I'll be purchasing 100 Dell laptops this quarter, and at least 150 new laptops every year after that. And we'll be putting Computrace® on every one of them."

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After installing Computrace, an IT asset management, data protection and managed theft recovery service by Absolute® Software, on the machines in June 2006, a college laptop assigned to an Interior Design student disappeared. Computrace helped local law enforcement track and recover the laptop soon after it had been purchased at a local flea market. The investigation continues, but the original owner was elated to get her computer back.

"The student was very pleased, as was management. Maggie Fung, IT director, was very impressed with Computrace. Now we are both very confident we can allow our laptops to go wherever our students and faculty go, and if the computers go missing, we can get them back."

Joseph also found that Computrace was a great tool in reducing computer drift, "We purchased 100 used Dell Latitude 510 laptops at a great price, but we still wanted to protect them, so we installed Computrace on all of them. We thought we had lost about ten of them, but then we checked our inventory with Computrace asset reports and found that at least half a dozen had simply drifted to other parts of the college. It's a great tool for school or college IT departments. I recommend it."

Absolute®
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About Absolute Computrace

Absolute Computrace by Absolute Software allows organizations to centrally track and secure their IT assets within a single cloud-based console – the Absolute Customer Center. They can easily identify computers and ultra-portable devices that have gone missing, enforce software policies, and maintain a fleet of optimally running devices. Most importantly, they can remotely invoke preemptive or reactive security measures to safeguard each device and the data it contains.

About Absolute Software

Absolute Software is the global leader in firmware-embedded persistent endpoint security and management solutions.

We provide organizations with comprehensive visibility and control over all of their endpoints – regardless of user or location. Our customers are able to optimize productivity, reduce operating costs, prove compliance, and remotely secure all of their devices and the corporate data they contain.



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