



CONSTRUCTION

CASE STUDY

## Suffolk Construction Tracks, Manages, and Secures Devices With Absolute Secure Endpoint

**Suffolk Construction Builds a More Secure Environment and Enhanced Asset Management Capability With Absolute Secure Endpoint**



Since its foundation in 1982, Suffolk Construction has become one of the most successful, privately-held building contractors in the U.S. The company's success is the result of passionate and highly-skilled employees, consistently superior performance, and exemplary customer service. Suffolk has over 600 laptops used remotely across hundreds of construction sites.



“

With Absolute Secure Endpoint, I can identify and locate our entire computer fleet in a matter of minutes, without leaving the office... [Absolute] has really helped us to get a handle on our inventory, and definitely saves a lot of time.

ROBERT UMENHOFER,  
TEAM LEAD, DESKTOP SUPPORT,  
SUFFOLK CONSTRUCTION

## THE STORY

### Manage a Field-Based Device Fleet

To best manage its multiple work sites, Suffolk provides employees with laptops. As these laptops are largely used remotely, the company required a high-tech tool to accurately inventory and manage an off-network, field-based fleet. In addition, Suffolk sought a reliable theft recovery solution, as notebook theft proved a costly occurrence.

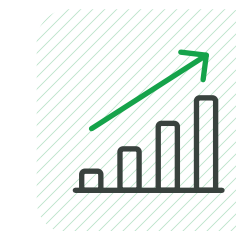
## SECURITY CHALLENGES



MINIMIZES  
COSTS



EASILY  
LOCATES  
DEVICES



INCREASES IT  
EFFICIENCIES



THE SOLUTIONS

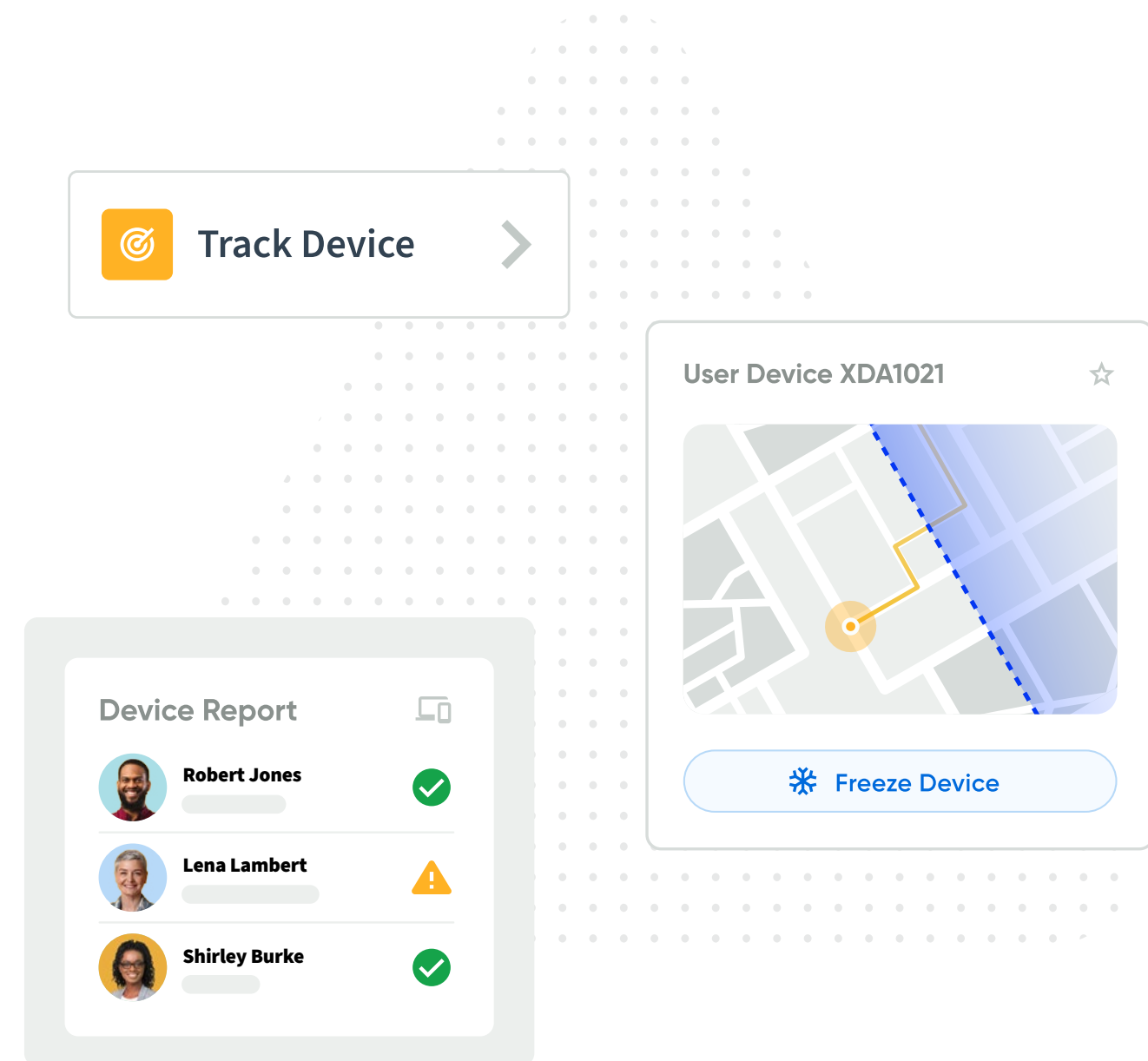
# How They Did It

## Prevent Theft and Secure Devices Off the Corporate Network

Physically tracking, managing, and securing devices that are off the network is a difficult task. Combine this with a dispersed workforce and across construction sites that are a high target for theft. To address these challenges and maximize their device investment, Suffolk Construction turned to Absolute Secure Endpoint.

## Streamline Inventory Processes While Minimizing Costs

Absolute Secure Endpoint has helped streamline the company's inventory process and minimize the high costs of device theft. Robert Umenhofer, Suffolk's Desktop Support Team Lead, states that Absolute is a "tremendous aid" when keeping tabs on remote devices and estimates that the product provides "a nearly 100% accurate picture of where our computers are located and who is using them."





## THE RESULTS

### Enhanced Asset Management Capabilities Helps Improve IT Efficiencies

Umenhofer explains that IT efficiency has increased as a result, and there is no longer the need to visit individual job sites to track down a given machine. According to Umenhofer, an investment in Absolute Secure Endpoint is a “no-brainer.” For Suffolk Construction, Absolute Secure Endpoint:

- ✓ Streamlines Suffolk’s inventory process
- ✓ Helps easily locate devices and determine who is using them
- ✓ Minimizes the cost of device theft





# **ABSOLUTE**<sup>®</sup>

Absolute Software makes security **work**. We empower mission-critical performance with advanced cyber resilience. Embedded in more than 600 million devices, our cyber resilience platform delivers endpoint-to-network access security coverage, ensures automated security compliance, and enables operational continuity. Nearly 21,000 global customers trust Absolute to protect enterprise assets, fortify security and business applications, and provide a frictionless, always-on user experience.

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